

Three Wise Kangaroos

Video – answer key

- 1. What has changed about the office since the pandemic?
 - The offices have had dramatic facelifts. Out have gone rows of desks and cubicles, in have come collaboration spaces and relaxation zones and even restaurants and bars.
- 2. What's the main driver of the redesign boom?
 - **Hybrid working.**
- 3. Why do the employees go to the office in the post-pandemic world?
 - It's a social destination, it's where employees have informal learning and build their social capital.
- 4. What does Fae Wong, a senior manager for an international firm, use the office for?

 She does her desk work at home and goes to the office to socialise with her colleagues.
- 5. What does 76% refer to?
 - 76% of workers in Europe want remote work.
- 6. How are employees assessed in Asia?
 - By attendance.
- 7. What will the success of hybrid work require?
 - Giving employees more autonomy and a high level of trust between the employer and the employee.
- 8. Which social group could lose as a result of this hybrid office revolution?
 - Things could get worse for groups such as working mothers.
- 9. What's the hub and spoke model?
 - Companies building smaller offices and more local ones. Companies now have multiple locations because people are not willing to commute to city centres.
- 10. What's a 15-minute city?
 - An urban planning model whereby all daily necessities are within easy, 15-minute reach.

Vocabulary – answer key

Match the halves to make useful collocations.

in close	proximity
a paradigm	shift
the driving	force
the post-pandemic	world
flexible	use of space



Match the halves to make useful collocations,

To have	a dramatic facelift
To be seen	as the new normal
To redefine	the purpose of the office
To build	social capital
To recruit and retain	the best talent
To have	wider repercussions